

## Warranty Service Summary

The many details of warranty coverage can be confusing. We hope this summary of key points will help. If you do not know whom to contact, call our warranty office and we will guide you.

### Warranty Hours

- ▶ Inspection appointments: Monday through Friday, 7:00 a.m. until 4:00 p.m.
- ▶ Work appointments: Monday through Friday, 9:00 a.m. until 4:00 p.m.

### Appliances

Contact the manufacturer directly with model and serial number, closing date, and description of problem. Refer to your Appliance Service information sheet.

### Emergency

First, check the troubleshooting tips under several individual headings in this manual. If those tips do not solve the problem, during our business hours (Monday through Friday, 8:00 a.m. until 5:00 p.m.), call our warranty office:

<b>PLUMBING EMERGENCY:</b>	<b>GT PLUMBING</b>	<b>281-809-8220</b>
<b>AC EMERGENCY:</b>	<b>ALPINE AIR</b>	<b>713-433-5641</b>
<b>ELECTRIC EMERGENCY:</b>	<b>HOUSE OF POWER</b>	<b>713-349-8090</b>
<b>Septic Emergency:</b>	<b>Hurt's Wastewater Mgmt. Ltd.</b>	<b>800-841-3447</b>
<b>Fireplace Emergency:</b>	<b>Perfection Wholesale Supply</b>	<b>713-937-4575</b>

After business hours or on weekends or holidays, contact the trade or appropriate utility company directly using the emergency numbers you receive at your orientation.

### Nonemergency

Mail, e-mail, or drop off your list of items at our warranty office. You will find warranty service request forms at the end of this manual or you can request copies by calling our office.

Mike Phone (713) 539-0048  
Robert Phone (281) 433-9110  
[mp@fairmontcustomhomes.com](mailto:mp@fairmontcustomhomes.com)  
[robert@fairmontcustomhomes.com](mailto:robert@fairmontcustomhomes.com)

Mailing Address:  
Fairmont Homes  
5210 Spruce Street  
Bellaire, TX 77401

### Storm Damage or Other Natural Disaster

Contact your homeowner's insurance agent immediately. Contain damage as much as possible without endangering yourself. In extreme situations, photograph the damage.